FAQ
Questions about online Scouting tools available to leaders and Parents for the
Boy Scouts of America

Q: How does a leader check their registration in My.Scouting to make sure they are coded correctly
to get access to Scoutbook?

A: Their My.Scouting login will work for Scoutbook and they will have the same access as they do
based on their my.scouting registration. If they have a position in My.Scouting they will have the
same position/role in Scoutbook as it is updated daily. Positions can be checked on the "Profile"
tab of their My.Scouting page.

Q: How and/or who assigns youth to dens and den leaders to dens in Scoutbook?

A: The roster will be pulled in automatically based on their My.Scouting roster. The unit leaders
and den leaders can assign scouts to Dens in Scoutbook from the roster.
Q: How do I know if a youth is registered with the BSA or if they were just entered into Scoutbook and never signup for Scouts? A lot of people aren't using Scoutbook because the rumor is that leaders can manually add Scouts but are not actually registered.

A: You can add a scout in Scoutbook if they show up for a meeting but if there is no member id in the scouts’ profile or a check mark showing they are verified by their name then they cannot earn advancement - the leader cannot approve a full rank, award, adventure or other advancements.

Q: How can parents check advancement records and other information to confirm their child is all set up and registered?

A: Access to the Scouting app is the same as their my.scouting. They need to have a parent connection made in Scoutbook but the unit leader can do it or if the parent logs into the app and they are not connected all they can do is connect (which the app provides them with the button to do so) then they just enter required information – note: the information must match exactly, for example the name has to be as the Scout was registered.
Q: Where can I find out more information about Scoutbook and all the features offered?

A: There is a public forum with helpful links and monitors who will answer questions on Scoutbook
https://discussions.scouting.org/c/scoutbook/28

Q: How can I check out the new Den Leader Experience to see who I can use it in my pack?

A: There is a Beta site you can go to and use a sample user to tour the site it's at:
https://leaderpp.scouting.org/

You will need to tell the site you are not a robot, then select a sample user and a login box will appear for you to get in
Q: Can Merit Badge counselors work with Scouts remotely, including approving and signing “Blue Cards”?

A: Yes, in Scoutbook, once the counselor is set up as and Merit badge counselor in My.Scouting and the Scout or Scoutmaster has linked the them to the Scout they can work on badges and the counselor can sign off requirements and fill out the blue card. Videos and other proof can be attached by the scout to prove completion of requirements. There is a great guide out for this at the below link

https://discussions.scouting.org/t/new-mbc-connect-instructions/165971